

ADVISORY NOTE TO PRIMARY AND SECONDARY STUDENTS

1. General Advice to Students

Usage of School Smartcard on Buses and Trains

Please do not place your School Smartcard on top of another stored value card inside your wallet, school bag or any personal carrier. Only the intended card to be used for travel should be tapped at the bus and MRT/LRT gate readers to avoid problems and/or retention of your card. Each card is to be used separately. Newly issued cards are to be topped up before being used to pay fares.

2. Advice to Primary 1 Students and their Parents

Return of the Old Child ez-link card to TransitLink

Parents are advised to return to the old Child concession card to TransitLink once your child receives the new Primary School Smartcard from the school. Parents can approach any TransitLink Ticket Office and Concession Card Replacement Office for refund of the old Child concession card. Refunded cards will be retained by TransitLink.

3. Advice to Secondary 1 Students

Return of the Old Primary School Smartcard to TransitLink

Secondary 1 students are advised to return the old Primary School Smartcard to TransitLink once they receive the new Secondary School Smartcard from the school. Students can approach any TransitLink Ticket Office and Concession Card Replacement Office for refund of the old Primary School Smartcard. Refunded cards will be retained by TransitLink.

Students and Parents can call the TransitLink Hotline at 1800-2255 663 for more information.