

# GENERAL ADVICE TO PRIMARY 1 STUDENTS AND THEIR PARENTS

---

## 1. Usage of Child Concession Card on Buses and Trains

Please do not place your child concession card on top of another stored value card inside your wallet, school bag or any personal carrier. Only the intended card to be used for travel should be tapped at the bus and MRT/LRT gate readers to avoid problems and/or retention of your card. Each card is to be used separately. Newly issued cards are to be topped up before being used to pay fares.

## 2. Return of the Old Child concession card to TransitLink

Parents are advised to return to the old Child concession card to TransitLink once your child receives the new Primary School Smartcard from the school. Parents can approach any TransitLink Ticket Office and Concession Card Replacement Office for refund of the old Child concession card. Refunded cards will be retained by TransitLink. Students and Parents can call the TransitLink Hotline at 1800–2255 663 for more information.