



FREE ez-link card REPLACEMENT EXERCISE (9 January 2009 – 30 September 2009)

WHEN & WHERE to exchange your ez-link cards

Exchange your card now as your current card will only remain valid till 30 September 2009.

Adult ez-link card Child card	9 Jan to 30 Sep 09 Feb to 30 Sep 09	Senior Citizen concession cards	1 Apr to 30 Sep 09
Replacement will be done at any TransitLink Ticket Office. To reduce waiting time, each person may exchange up to 3 ez-link cards at a time.		Cardholders will receive their new concession card by mail from end Mar 09.	
Student & Tertiary concession cards	16 Feb to 30 Sep 09	National Servicemen (NS Men) & Non-MOE schools concession cards	1 Jul to 30 Sep 09
New concession cards will be issued directly to students by the respective schools from Feb 09. Details on the collection of the new card will be provided by the school.		New concession cards will be issued directly to cardholders by their respective institutions/organisations. Collection details will be provided to cardholders by the respective institutions/organisations by June 2009.	

IMPORTANT POINTS FOR CARDHOLDERS WITH AUTO TOP-UP FACILITY

- At the Ticket Office, your current card will be retained and the auto top-up facility on the card will be discontinued. The balance on your old card will be transferred to your new card or to your designated bank account, subject to the terms and conditions* of the card.
[*Deactivation of GIRO-Link will be approved only if there is no outstanding amount due to TransitLink or the request is made more than four days from your last auto top-up. Should the deactivation be approved, the card will be immediately refunded and the remaining balance will be transferred to the new card. Otherwise, the refund will be via your designated bank account.]
- Cardholders who wish to continue using the auto top-up facility are advised to exchange their current card when these facilities for the new card are available.
- Please reapply for the auto top-up facility when you get your new card.
- Auto Top-Up facilities for new adult ez-link card:**
For information on the Auto Top-Up facility for new adult ez-link cards you may visit EZ-Link website www.ezlink.com.sg or call 6496 8300.
- Auto Top-Up facilities for new concession cards:**
For information on the Auto Top-Up facility for concession cards you may visit TransitLink website www.transitlink.com.sg.

CARD REPLACEMENT POINTS (9 Jan to 30 Sep 09)

Cardholders may exchange their cards at the following venues:

- 42 TransitLink Ticket Offices
- Roving Centres at selected 13 Bus Interchanges *
- 62 Singapore Post Office branches *

For a list of TransitLink Ticket Office/Roving Centre locations and operating hours [click here](#).

*** Note: Current cards with GIRO/Credit Card Auto Top-Up facility can only be exchanged at the TransitLink Ticket Offices**