

MAIL-IN APPLICATION FORM

REPLACEMENT OF LOST CONCESSION EZ-LINK CARD FOR

- NON-MOE MOE PRIMARY/SECONDARY/PRE-U STUDENT
- TERTIARY STUDENT
- SENIOR CITIZEN



REPORT LOSS OF CONCESSION EZ-LINK CARD

Please call TransitLink Hotline at 1800-CALL ONE (1800-2255 663) to report loss of your card and it will be invalidated within 48 hours. Invalidation requests are final and irreversible.

Please paste
passport-sized
photo here

(Do not
staple/bend)

INSTRUCTIONS

- 1) Please complete this form. Incomplete application forms will be rejected.
- 2) Write your personal ID number (BC/NRIC/Student Immigration Pass) on the reverse of the photograph.
- 3) Paste a recent colour, full-face, passport-size photograph (non-MOE Primary/Secondary/Pre-U student must be in school uniform) in the box on the right.
- 4) Attach a photocopy of either one of the following:
 - your **Birth Certificate** (for Singapore Citizens); or
 - front and reverse sides of your **NRIC** (for Singapore Citizens /Singapore PR); or
 - front and reverse sides of your **Re-entry Permit** (for Singapore PR); or
 - your **Student Immigration Pass** (for foreign students).
- 5) Enclose a cheque payment for the replacement fees payable to "Transit Link Pte Ltd":

For Senior Citizen

Card Cost	\$5
Administrative Fee	\$5
Total	\$10

For Non-MOE

Card Cost	\$5
Administrative Fee	\$10
Total	\$15

Tertiary student

Card Cost	\$5
Personalisation	\$3
Administrative Fee	\$10
Total	\$18

Please write the name and personal ID number of the applicant on the reverse of the cheque.

- 6) Personalisation fee of \$3 is payable upon card activation.

- 7) Mail your application to:

Transit Link Pte Ltd
Card Replacement Application
9 Maxwell Road
#03-02 Annexe A, MND Complex
Singapore 069112

Proof of postage is not proof of delivery. TransitLink will not be held liable if the application does not reach us.

PARTICULARS OF APPLICANT (please fill in BLOCK letters)

Name : _____

Personal ID No. : _____
(As in the lost concession ez-link card)

Mailing Address : _____
Singapore _____

Contact No. : _____ (Home) _____ (Handphone)
(Of applicant/parent/guardian*)

COLLECTION OF CARD (please tick only ONE option)

- Mail the card to me at the mailing address indicated above.
(The card will be mailed to you within 3 working days from receipt of your application.)

- I will collect the card at the TransitLink Ticket Office indicated below (please tick only ONE location)

MRT Stations

Ang Mo Kio

City Hall

Woodlands

Bus Interchanges

Choa Chu Kang

Jurong East

Tampines

Yishun

(The collection advice will be mailed to you within 3 working days from receipt of your application.)

DECLARATION

I _____ (the applicant/parent/guardian*) declare that the above information is true and correct. I have also read and understood all the requirements and terms stated in this application form.

I hereby enclose a crossed cheque, No. _____ from Bank/Branch _____ for the amount of \$10 / \$15 / \$18*.

Signature _____

Name _____

Date _____