

**MAIL-IN APPLICATION FORM
REPLACEMENT OF LOST CONCESSION CARD FOR**



- NON-MOE PRIMARY/SECONDARY/PRE-U STUDENT
- TERTIARY STUDENT
- SENIOR CITIZEN

REPORT LOSS OF CONCESSION CARD

Please call TransitLink Hotline at 1800-CALL ONE (1800-2255 663) to report loss of your card and it will be invalidated within 48 hours. Invalidation requests are final and irreversible.

Please paste
passport-sized photo
here

(Do not staple/bend)

INSTRUCTIONS

- 1) Please complete this form. Incomplete application forms will be rejected.
- 2) Write your personal ID number (BC/NRIC/Student Immigration Pass) on the reverse of the photograph.
- 3) Paste a recent colour, full-face, passport-size photograph (non-MOE Primary/Secondary/Pre-U student must be in school uniform) in the box on the right.
- 4) Attach a photocopy of either one of the following:
 - your **Birth Certificate** (for Singapore Citizens); or
 - front and reverse sides of your **NRIC** (for Singapore Citizens /Singapore PR); or
 - front and reverse sides of your **Re-entry Permit** (for Singapore PR); or
 - your **Student Immigration Pass** (for foreign students).

5) Enclose a cheque payment for the replacement fees payable to "Transit Link Pte Ltd":

<u>For Senior Citizen</u>	<u>For Non-MOE</u>	<u>Tertiary student</u>
Card Cost \$5	Card Cost \$5	Card Cost \$5
Administrative Fee \$5	Administrative Fee \$10	Personalisation \$3
Total \$10	Total \$15	Administrative Fee \$10
		Total \$18

Please write the name and personal ID number of the applicant on the reverse of the cheque.

- 6) Personalisation fee of \$3 is payable upon card activation.
- 7) Mail your application to:

Transit Link Pte Ltd
Card Replacement Application
9 Maxwell Road
#03-02 Annexe A, MND Complex
Singapore 069112

*Note: Proof of postage is not proof of delivery. TransitLink will not be held liable if the application does not reach us.

PARTICULARS OF APPLICANT (please fill in **BLOCK** letters)

Name : _____

Personal ID No. : _____ Name of School: _____
(As in the lost concession card)

Mailing Address : _____
Singapore _____

Contact No. : _____ (Home) _____ (Handphone)
(Of applicant/parent/guardian*)

COLLECTION OF CARD (please tick only ONE option)

- Mail the card to me at the mailing address indicated above.
(The card will be mailed to you within 3 working days from receipt of your application.)
- I will collect the card at the TransitLink Ticket Office indicated below (please tick only ONE location)
- | | | | |
|-------------------------|--|--------------------------------------|------------------------------------|
| <u>MRT Stations</u> | <input type="checkbox"/> Ang Mo Kio | <input type="checkbox"/> City Hall | <input type="checkbox"/> Woodlands |
| <u>Bus Interchanges</u> | <input type="checkbox"/> Choa Chu Kang | <input type="checkbox"/> Jurong East | <input type="checkbox"/> Tampines |
| | | | <input type="checkbox"/> Yishun |
- (The collection advice will be mailed to you within 3 working days from receipt of your application.)

DECLARATION

I _____ (the applicant/parent/guardian*) declare that the above information is true and correct. I have also read and understood all the requirements and terms stated in this application form.

I hereby enclose a crossed cheque, No. _____ from Bank/Branch _____ for the amount of \$10 / \$15 / \$18*.

Signature _____ Name _____ Date _____

*Please delete accordingly.